

30th May, 2022

Dear Customer

First of all, we would like to thank you for your continuous support for the Toyota brand and we hope that your experience with our vehicles has been and will continue to be both positive and rewarding.

We are happy that you have chosen Toyota Gibraltar Stockholdings (TGS) as your source for project vehicles. By using only authorized Toyota suppliers you will be able to ensure that you are receiving the correct vehicle for the conditions that you are likely to encounter in the countries where you will be operating, and this in turn means that you will be able to enjoy the benefits of full Toyota warranty with your vehicle.

We would like to mention that, in our opinion, the fleet management services and training courses for all users in the area of road safety, 4x4 driving, preventive maintenance, and safe vehicle recovery provides support for vehicle usage and longevity. In addition, we would say that learning about the correct standards of vehicle maintenance and correct usage can give users of our vehicle's peace of mind regarding vehicle road safety.

We regard this type of training to be very beneficial and we completely agree with its implementation.

One of the services TGS can offer is a range of expert fleet related training courses conducted in country as well as via the online training platform. They have a wealth of experienced and qualified trainers. For such needs, you can liaise directly with TGS to discuss the kind of training which could suit your organization.

Sincerely Yours,



Ryuta Yoshikawa

Manager

UN & Fleet Sales Group

Toyota Africa Automotive Department

Africa Division

Toyota Tsusho Corporation