



Going the extra mile...

“It’s the little things that matter”

Our Parts Department is a dynamic team with many years of experience. We have a great deal of understanding of what is needed to keep your vehicle moving.

At TGS, we source the best accessories from leading manufacturers around world and test them extensively with our fleet of demonstration vehicles to ensure they meet the highest standards of quality, durability, functionality and ergonomics.

We work continuously to meet agreed delivery dates and inform our customers on the progress of their orders.

We are here to help. Whether you have questions concerning parts for your vehicle, accessory products, parts technical issues, warranty or more, your answers are just a click away. Please visit our Frequently Asked Questions on the TGS website or contact one of our Parts Sales Team members for more information.

We look forward to assisting you.

- ▶ Provide full Spare Parts Packages for shipment inside vehicles thus saving clients both time and money ◀
 - ▶ Our fully computerised parts system, managing over 12,000 line items ◀
 - ▶ Immediate access to the full range of Toyota genuine OEM parts ◀
 - ▶ Huge range of accessories and spare parts for our vehicle line-up, housed in our fully bonded (i.e. tax-free) warehouse ◀
 - ▶ As part of the Toyota Europe distribution network, we have an efficient and fast supply service working to a priority system ◀
- ▶ Automatic change over to Toyota in Japan for supply of parts not available in Europe ◀



4x4 equipment

Cold country accessories	Pick-up accessories
Differential lockers	Roof racks & accessories
Fuel tanks	Side bars & steps
Jerry cans & accessories	Snorkels
Lighting	Suspension kits
Navigation	Tool kits



Communications equipment

HF Radio
Satellite phone
VHF Radio



Recovery equipment

Jacks & accessories
Recovery accessories
Straps & ropes
Tow hooks & points
Winches



Security equipment

Security accessories including window etching
Security films
Transmission locks



Protection equipment

Ballistic blankets
Bull bars
Extinguishers
Protection accessories
Rear bars
Roll cages
Underbody protection



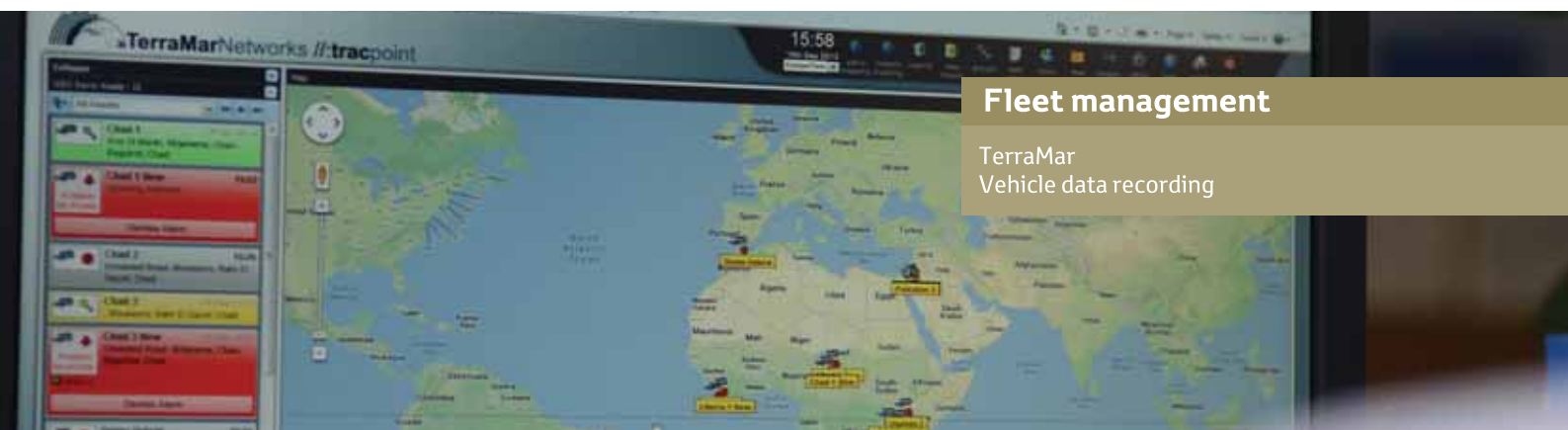
Ambulance equipment

Electro-medical equipment
External equipment
First aid
Internal equipment
Life saving equipment
Transportation equipment



General equipment

Alternative power solutions	Generators
Audio	Gloves
Batteries & accessories	Owner's manuals
Cases	Repair manuals
Drawers	Rubber mats
Engine accessories	Seats & accessories
Flag pole & holders	Wind Deflectors
Fridges	



Fleet management

TerraMar
Vehicle data recording



Parts packages

Maintenance Packages
Service Packages



Tyres & accessories

Bridgestone
Continental
Dunlop
Goodyear
Michelin

Frequently Asked Questions

What is the warranty for parts and accessories purchased from TGS?

1 year against manufacturing defect.

Where can I find my Vehicle Identification Number (VIN)?

The easiest place to find your Toyota VIN is on your vehicle registration card on the driver's door, on the plaque in the engine bay or at the base of the windshield on the driver's side (visible only from the outside of the car).

How can I find out if TGS stock a Toyota part that I need?

You can consult the TGS Parts Department - see contact details below.

What information do I need to provide for a parts quotation?

For a parts request, the vehicle chassis number, detailed description of the items required, quantities for each item and the end destination of the eventual order

are essential. If in doubt how to describe the part required, please provide as many images as possible (maximum size of 1MB each).

Can I have fire extinguishers and/or batteries shipped out separately?

Unfortunately, we cannot ship fire extinguishers on their own as Hazardous Goods certification is required and not available in Gibraltar.

Batteries are not an issue as we only sell dry-charged batteries for the above mentioned reason (wet-cell batteries are classified as hazardous goods).

What happens if I lose all the keys to my vehicle?

Providing the 17 digit vehicle chassis number, we can provide all the items needed in order to get you back on the road. Once received, you will need to program the key at an authorised Toyota dealer.

Can I add extra items to an order?

Yes. But lead times and freight costs may increase.

Can I ship different items in my order to different shipping addresses?

Yes. Packing and freight charges will vary per shipment.

Why should I insist on using genuine Toyota parts?

Toyota genuine parts are designed and engineered specifically for your Toyota vehicle. Over the years, heavy investments in R&D have been made to study the design, material selection and internal construction of Toyota genuine parts. These parts are also tested under various simulated extreme conditions to ensure quality, reliability and durability. For cost effectiveness and peace of mind, always insist on Toyota genuine parts.

Contact the Parts Sales Team



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